Re-Opening Plan for your cafeteria.

chartwells eat. learn. live.



How the Business Has Changed

What's different?

- Heightened Safety and quality assurance concerns
- Physical distancing strategies
- Wanting to avoid heavily populated serving and seating areas
- Wanting to avoid self-serve food
- Avoiding shared condiments (ketchup, hot sauce, milk for coffee)
- Students looking for more packaged and prepared foods
- Potential additional lunch periods, shorter lunch periods, additional service points, boxed meals, bagged lunches

And here's how we respond!

- Visible and timed cleaning & sanitizing
- Solutions for high touch areas, cash stations, and physical distancing placement
- Message our safety protocols to inspire trust
- Maintain the 2m 6 feet physical distancing
- Served stations, (not self-serve)
- Individual packaged condiments
- Offer fresh food selection, ethnic foods, better for you value meals
- Increased selection of Grab n go
- Enforce online ordering/payment
- Work with school partners to develop a café service that meets your needs
- Cafés will reopen based upon review and approval from a safety professional of the companies Risk Management Team. All operational opening forms with be signed off by our President.

38% of guests are highly concerned about touching things others touched



Associate Safety Standards



Be **READY** for **#coronavirus**

Be SAFE from coronavirus infection

Be KIND & support one another

Learn more about #COVID19 & share with your loved ones: www.who.int/COVID-19

Be SMART & inform yourself about it

WHO is giving advice on how

to protect ourselves & others:

Daily Associate Health Assessment – Including Thermal Temperatures Masks worn by associates **Glove Policy, When to use, Change** Ample access to hand washing facilities & hand sanitizer for both associates and guests Wash hands on timed schedule following proper procedures Detailed guest / visitor policy

Staggered breaks and meal times

ATTENTION: WE ARE LIMITING MARKETPLACE OCCUPANCY TO HELP MAINTAIN PHYSICAL DISTANCING.

Please wait here for an associate to let you in to the marketplace.

Thank you for your cooperation



We're COMMITTED to you!

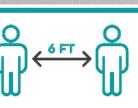
One of our associates will be happy to provide your utensils at the checkout. Enjoy your meall

We appreciate your patience as we implement these changes to protect your health!

THANK YOU FOR PRACTICING PHYSICAL DISTANCING.

Please keep at least sk feet of distance between yourself and others in the





THANK YOU FOR PRACTICING PHYSICAL DISTANCING.

Please keep at least six feet of distance between yourself and others.

Thank you for your cooperation. PRE-ORDER PICKUP



SANITIZED

PHYSICAL DISTANCING

Customer Physical Distancing Signage to Guide the Students.

Communication to Consumers Pre-Opening

Physical Distancing
Changes to Services
Customer Protocols
Associate Guidelines

chartwells Changes to your cafeteria:

Some possible changes include:

- Minimum menu offered with just popular items to start. Build on this menu as we progress.
- All food to be packaged for Grab & Go or served by Chartwells staff. This includes utensils and cups as needed.
- Set up of designated pre-order pickup locations. Make sure Caf Zone is promoted as much as possible
- Installation of plexiglass by cash registers and serving stations
- Ensure communication and signage is clear



Retail: Grab n' Go!



Increased take-away options to support social distancing

ON≝GO

Methods of Payment for students





Zip thru

Convenient and easy, order and pay quickly in a few clicks!

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2020

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Elementary-Middle Menu

Give Us a

Trv

	Monday	Tuesday	Wednesday	Thursday	Friday	Meal Price : Includes Milk	\$5.25
Week 1 Sept 14- 18 Sept 28-Oct 2 Oct 12-16 Oct 26-30 Nov 9-13 Nov 23-27 Dec 7-11	Spaghetti with Lean Meat Sauce or Marina Sauce, with Caesar Salad, Fruit of the Day	Chicken Strips, Mashed Potato & Hot Veggies with Side of Fruit	Lunchables 6 Pinwheel Ham and Cheese Sandwiches Veggie Sticks Mini Rice Krispie Square Fruit of the Day	Hamburger with Baked Potato Wedges or Veggie Sticks & Dip and Side of Fruit	Lunchables 4 Garlic Breadsticks Pizza Sauce Cucumber Slices Mini muffin Fruit of the Day	Sandwiches: Grilled Cheese Chicken Salad Sandwich Egg Drinks: 250ml Milk Bottled Water Frozen Juice Cup	\$3.25 \$3.50 \$3.00 \$0.55 \$1.50 \$1.50 \$1.75
Det /-11	Daily: Pizza, Hamburger, Chicken Burger, Soft Beef Tacos, Snack Wraps					Juice Boxes	\$3.50
Week 2 Sept. 21-25 Oct 5-9 Oct 19-23 Nov 2-6 Nov 16-20 Nov 30-Dec 4 Dec 14-18	Vegetarian or Meat Lasagna with Tossed Salad	Homemade Pancakes topped with Berries, with or without Ham Slice, Cucumber Slices	2 Soft Taco Filled With Beef, with Tossed Garden Salad Fruit of the Day	Chicken Burger, Baked Wedges or Veggie Sticks & Dip	Lunchables Naan Wedges Pizza Sauce Pepperoni Slices Shredded Cheese Mini Brownie Fruit of the Day	Caesar Salad Garden Salad Add Chicken to your salad Other Pizza Chicken Burger Hamburger CheeseBurger Snack Wraps Snacks: Veggies and Dip	\$3.30 \$1.25 \$3.35 \$4.25 \$4.00 \$4.75 \$3.75 \$1.50 \$1.75 \$1.25
	Daily: Pizza, Hamburger, Chicken Burger, Soft Beef Tacos, Snack Wraps					Crackers & Cheese Fresh Fruit Fruit Cup Apple Slices w/Dip Pudding Cup Homemade Cookie Homemade Muffin Homemade Banana	\$2.25 \$3.00 \$2.00 \$0.75 \$1.50 \$1.50



Be Well, Stay Safe and Thank You